

## Appendix A & B – Technical Support Hours

### Technical Support Hours

Product Description	# of Hours	Per Hour Cost			Amount Eligible	Amount Ineligible	
Erate Eligible	2000						
Erate Related Non-Eligible	1500						
<b>Totals:</b>	<b>3500</b>						

\*\*Price includes Onsite Local CCIE Resources

Eligible

Ineligible

Grand Total:

GRAND TOTAL APPENDIX A&B:

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## Appendix C – UPS Equipment Maintenance

**Vendor will submit a labor cost per hour to include both time and materials for repair of the following types of equipment.**

Product Description	Part Number	Serial Number	Unit Price	% Eligible	Amount Eligible	Amount Ineligible	APC Maint Part#
APC Smart-UPS 2200VA	SMT2200RM2U						
APC Smart-UPS 1500VA	SMT1500RM2U						
APC Symmetra RM 6kVA	SYH6K6RMT-P1						
APC Symmetra RM XR Frame w/2 SYBT2	SYRMXR2B4						
APC Smart-UPS RT 8000VA	SURT8000RMXLT6U						
APC Smart-UPS RT 192V RM Batt Pk	SURT192RMXLBP						
APC Symmetra LX 12kVA	SYA12K16PXR						
APC Smart-UPS VT 30KVA	SUVTBXR2B6S						
APC Smart-UPS VT Ext Run Frame	SUVTP30KF4B4S						

**Vendor will submit cost to replace equipment.**

Product Description	Part Number	Serial Number	Unit Price	% Eligible	Amount Eligible	Amount Ineligible	APC Maint Part#
APC Smart-UPS 2200VA	SMT2200RM2U						
APC Smart-UPS 1500VA	SMT1500RM2U						
APC Symmetra RM 6kVA	SYH6K6RMT-P1						
APC Symmetra RM XR Frame w/2 SYBT2	SYRMXR2B4						
APC Smart-UPS RT 8000VA	SURT8000RMXLT6U						
APC Smart-UPS RT 192V RM Batt Pk	SURT192RMXLBP						
APC Symmetra LX 12kVA	SYA12K16PXR						
APC Smart-UPS VT 30KVA	SUVTBXR2B6S						
APC Smart-UPS VT Ext Run Frame	SUVTP30KF4B4S						

Grand  
Total

Eligible Total

Ineligible Total

**GRAND TOTAL**  
**APPENDIX C:**

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